

Appointment Scheduling Details:

- Your time is valuable, which is why we will try not to keep you waiting. We make every effort to provide prompt treatment at your appointment time. However, dental emergencies do occur on occasion, and we appreciate your understanding when those situations arise.
- We will work with you to find convenient hours to fit your busy schedule. Evening and Saturday hours are available by request, and subject to change.
- We use the latest sterilization and infection control procedures. We use disposable equipment whenever possible. We ultrasonically and chemically clean our equipment prior heat sterilization and packaging.
- Our friendly, courteous staff is always willing to answer your questions and help process insurance forms to maximize your benefits.
- We would appreciate having all forms filled out and signed prior to your appointment. Please feel free to print the necessary forms from our website.
- Bring your current insurance card or information with you to your appointments. Always let us know if your insurance changes.
- Please alert the receptionist to any changes in your dental and medical health since your last visit with us.
- Patients who arrive more than 20 minutes late for appointments may be asked to reschedule.
- **WE REQUIRE 24 HOURS NOTICE FOR CANCELLATIONS.** Repeated late cancellations or missed appointments will unfortunately result in a missed appointment fee.